



CREST. Representing the technical information security industry

Membership Applications

Appeals Procedure for unsuccessful companies

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1. Definitions

- 1.1 “CREST” or “CREST International” means CREST (International), with Company Registration number 09805375, and any or all of his global Chapters.
- 1.2 “CREST International Council” the governing body of CREST (International).
- 1.3 “Local Council” means the governing body of a Local Chapter elected by the Member Company Representatives entitled to vote in that Local Chapter.
- 1.4 “Operating Executive” means the employed staff of CREST International that comprise the senior management team.

2. Purpose

- 2.1 The process of gaining CREST Membership is iterative and CREST will work with you to understand the requirements and any changes in your policies, procedures or methodologies that we may require.
- 2.2 If your application for membership of CREST is rejected, however, you have the right to appeal. The following procedure will apply.

3. The Procedure

- 3.1 An appeal needs to be made in writing to CREST by the organisation concerned. You should email admin@crest-approved.org with the details of your appeal.
- 3.2 CREST undertakes to give specific reasons for rejection. The appeal should explain why the organisation considers the reasons given to be invalid.
- 3.3 The CREST Operating Executive will review the application and all of the supporting documentation submitted by the applicant company and detail the findings of the accreditation team.
- 3.4 An Appeals Committee will be formed by CREST to consider the appeal. Membership of the Appeals Committee will be formed from members of the local Council/s in the jurisdiction/s to which the applicant company wished to be accredited to operate.
- 3.5 The composition of the Appeals Committee will be agreed with all Parties prior to any information regarding your application being passed on. Additional NDAs will be put in place to protect the applicant company and the information contained in its application form for membership will not be shared with any party outside CREST.
- 3.6 Once established, the Operating Executive will provide the Appeals Committee with all the relevant documentation and correspondence relating to the membership application.
- 3.7 The Appeals Committee will report to the next CREST International Council meeting. They will provide their feedback and a recommendation that the rejection should either be upheld or overturned. Feedback and recommendations given to the CREST International Council will have the applicant organisation’s name redacted.
- 3.8 Feedback will be given to the applicant if the application has again been rejected and reasons for the rejection will be provided.
- 3.9 There will be no further recourse to appeal the decision taken by the International Council.

Amendment List

This document has been amended in the areas described below:

a. Section reference b. Clause Reference c. Date Issued	Description of Changes	Authorised by	Version No. issued
a. b. c.			
a. b. c.			
a. b. c.			
a. b. c.			
a. b. c.			



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